



# Palmetto Section News

April 2010

## Palmetto Section 1111

The Palmetto Section of ASQ holds informational meetings the second Tuesday of each month. Meetings are open to ASQ members as well as professionals and students interested in the pursuit of Quality. Come joins us!!!!

The registration fee is reduced if reservations are made by 5:00 PM on the Thursday prior to the meeting. Register early and help us with the planning.

Register on-line at  
<http://www.PalmettoASQ.org>

**Time**  
6:00 pm Networking  
6:45 pm Dinner - Buffet Style  
7:15 pm Meeting

**Place**  
Holiday Inn  
4295 Augusta Rd  
Greenville, SC 29605  
(864) 277-8921

**Cost**  
\$23 Members with Reservations  
\$25 Guests or Members  
without Reservations  
\$8 Students / Retirees

## From the Chair



**April 2010**

**Dear Palmetto Section Members,**

Thanks to Dr. John Surak PHD of Surak and Associates for leading us through an entertaining case study about "Improving Supplier Quality" during our March meeting. His talk was engaging and reminded us of the positive impact that can be made through the application of fundamental quality tools. Thanks also to John for adjusting his schedule on short notice to lead us through our pre-meeting seminar.

Join us on April 13 to hear Dr. Eric A. Hayler, Lean Six Sigma Master Black Belt, BMW Manufacturing Co., LLC Spartanburg, SC, share his experience with "Six Sigma Campaigning - Politics, and Project Management". Eric is a former Chair of our section who in 2008, ran for The South Carolina State House of Representatives. This is his story of how Six Sigma style tools were used in his campaign process.

Check out our web site at [www.palmettoasq.org](http://www.palmettoasq.org) to learn more about our section, training opportunities and the schedule for the remainder of the season. Both the Charleston and Charlotte sections are offering quality conferences in April and our section is co-sponsoring with Clemson University a statistics course offered in May in downtown Greenville. I look forward to seeing you at our next meeting.

Sincerely,  
Glenn Hicks, ASQ CQE, SSBB  
Chair Palmetto Section 1111

## Our Calendar Year

## 2009-2010

Apr.13, 09	<b>Six Sigma Campaigning - Politics and Project Management</b>	<b>with Dr. Eric Hayler</b>
May 11, 09	<b>Bib Standard / 5S at Michelin</b>	<b>with Mike Ungar</b>
Jun.08, 09	<b>NA Rescue Plant Tour</b>	<b>with Teresa Dupuis</b>

### Looking for a Job



Check out the website ASQ website for the most current job postings. ASQ Palmetto Section will list the description and location of any job postings we receive. Click on the link for more information for each job. If you would like to have jobs posted, please mail send the information to: [Placement@asq.org](mailto:Placement@asq.org) .

Low Country Section 1122 has scheduled their 2010 Quality Conference and now accepting proposals for presenters.

Our theme is: **Customers First – from Customer Requirements to Customer Satisfaction** Topics may include:

Customer-focus models/case studies of organizations representing a variety of business sectors

Quality tools for gathering and deploying customer requirements

Measuring customer satisfaction, and using the results

Turning customer complaints into value

The conference will (tentatively) be held at: **Trident Technical College**

on **April 30, 2010**. See details on our website.

**E-Mail to:** Guy Gimson [gdgimson@comcast.net](mailto:gdgimson@comcast.net) or Cherie Feller [cherfeller@gmail.com](mailto:cherfeller@gmail.com)

*May & June Topics*

**May 11, 2010 ASQ Meeting**

**Come hear Mike Ungar speak about  
BIB Standard / 5S at Michelin**

And don't forget that our  
**June 08, 2010 meeting will be our**

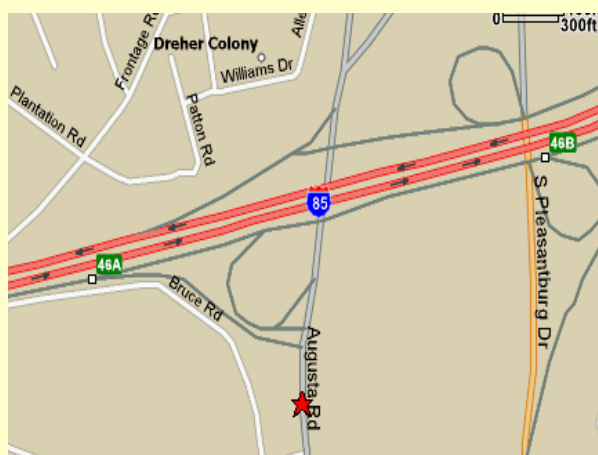
**Plant Tour at NA Rescue  
with Teresa Dupuis  
details to follow...**

**2009- 2010 Board Members**

Chair	Glenn Hicks <a href="mailto:Chair@palmettoasq.org">Chair@palmettoasq.org</a>
Chair Elect	Mercedes Bartow <a href="mailto:Chair-elect@palmettoasq.org">Chair-elect@palmettoasq.org</a>
Treasurer	Jennifer Meece <a href="mailto:Treasurer@palmettoasq.org">Treasurer@palmettoasq.org</a>
Secretary / CFCE	Ed Shigley <a href="mailto:Secretary@palmettoasq.org">Secretary@palmettoasq.org</a>
Audit Chair	Teresa Dupuis <a href="mailto:Audit@palmettoasq.org">Audit@palmettoasq.org</a>
Arrangements	Fred Sebastian <a href="mailto:Arrangements@palmettoasq.org">Arrangements@palmettoasq.org</a>
Arrangements	Adam Caldwell <a href="mailto:Arrangements@palmettoasq.org">Arrangements@palmettoasq.org</a>
RSVP	Eric Hayler <a href="mailto:Arrangements@palmettoasq.org">Arrangements@palmettoasq.org</a>
Directory	Donna King <a href="mailto:Directory@palmettoasq.org">Directory@palmettoasq.org</a>
Education	Vince Price <a href="mailto:Education@palmettoasq.org">Education@palmettoasq.org</a>
SMP	Bob Brueggeman <a href="mailto:bbrueggeman@charter.net">bbrueggeman@charter.net</a>
Recertification	John Surak <a href="mailto:Recertification@palmettoasq.org">Recertification@palmettoasq.org</a>
Certification / Examining	David King <a href="mailto:Certification@palmettoasq.org">Certification@palmettoasq.org</a>
Placement	David Roberts <a href="mailto:Placement@palmettoasq.org">Placement@palmettoasq.org</a>
Webmaster	Genoa Atwood <a href="mailto:Webmaster@palmettoasq.org">Webmaster@palmettoasq.org</a>

**Where we're Located**

**Holiday Inn I-85  
&  
Augusta Road  
Exit 46**



If you are not a member of ASQ and you received this newsletter as a forward, you can also check out our About Us on our website, [www.palmettoasq.org](http://www.palmettoasq.org).

There you will find out about our Vision, Mission, and Code of Ethics. If you would like to subscribe to our newsletter, please email Subscribe to [webmaster@palmettoasq.org](mailto:webmaster@palmettoasq.org).

For more information about becoming a member and the benefits of membership, please visit [www.asq.org](http://www.asq.org).