

## February 2011 Newsletter

Hello Palmetto Section,

This is our optimized newsletter and meeting reminder.

### **Update on January's Cancellation Meeting**

We are still working with Proterra to schedule. Once we have confirmed the plans, they will be announced to the section.

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### **Monthly Meeting**

On February 8th, our own Dr. John Surak will be speaking to us on our Food Safety. For more info, check out his bio at:

<http://www.palmettoasq.org/speaker/2010/JohnSurakFeb2011.pdf>

If you would like to attend the meeting but do not know where it is, check out this link for directions:

<http://www.palmettoasq.org/id13.html>

For those that will be attending our monthly meeting, please be sure to register by Thursday, February 3rd at our website:

<http://www.palmettoasq.org/id21.html>

While you have your calendars out, go ahead and clear your calendar for the March 8th meeting when John Akers and Ed Dean from Boeing will be here to discuss their Quality Cultural Change.

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### **Pre-Meeting Training (Free!)**

Shrikant Kulkarni, Six Sigma Specialist with Precision Cast Parts, will be offering a 1 hour training on Binomial Distribution that starts at 5PM at the Holiday Inn on February 8. Attendee's will receive 0.3 REU for the session. Registration is not needed for this Training but we do ask you try to arrive prior to 5PM for the class.

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### **Other announcements**

#### **Jobs!**

Check out the site for local job ads:

<http://www.palmettoasq.org/id71.html>

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## Upstate Moore School

The **Upstate Moore School Alumni** will be hosting an event featuring process improvement projects completed by students at USC's Moore School of Business. The featured speaker will be Dr. Manoj Malhotra, Chair of the Management Science Department. These projects often include methods at the cutting edge of current research.

We would like to invite you and any interested members of Palmetto ASQ to attend this event and to meet young quality practitioners. I have copied below the email sent out to Moore School Alumni:

Mark your calendar for the next speaker luncheon on **Friday, Feb. 11, 2011, from 11:30 a.m. – 1:00 p.m at the Brick Street Café** in Greenville. There is ample parking in the back.

Cost: \$15. Another email will be sent once the registration page is available for you to register and pre-pay. The luncheon is open to alumni and friends of the Moore School of Business.

### Featuring:

Moore School Center for Global Supply Chain and Process Management (GSCPM)

The Center provides innovative and value-added solutions to client organizations in the areas of process improvement and global supply chain design. These solutions can be applied not only in manufacturing but also in service organizations and in administrative support functions.

The Center provides a unique educational and training opportunity for Moore students who receive hands-on training and become Lean/Six Sigma Green Belt certified while working on projects with the Center's clients (many are Fortune 500 companies). Clients of the Center increase their competitiveness through improvement projects and access to leading edge tools.

### With Speakers:

**Dr. Manoj Malhotra**, Chair of the Management Science Department and founding Director of the Center for GSCPM.

**Evelyn Hunziker, student**, BSBA 2011, major: Global Supply Chain & Operations Management and Accounting. Evelyn's consulting project was with Westinghouse Electric Company (Nuclear Fuel Division)

**Patrick Norton, student**, IMBA 2011, Chinese track. Patrick's consulting project was with Palmetto Health Richland (Outreach lab)

This is an excellent chance to bring together expertise from industry and academia. The Moore School Center for Global Supply Chain and Process Management (GSCPM) is doing great work, and we would like to see industry in the Upstate benefit from their efforts.

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## What is the true cost of doing business on a global scale?

The Upstate Supply Chain Management Coalition invites you to attend a panel discussion focused on International Supply Chain Management. This will be a joint meeting with members of Innovision Technology Forum, APICS, SME, IIE, IEEE, ASQ, ASME, CSCMP, and ISM. This meeting is open to everyone. The goal of this meeting is twofold; first, to provide education on aspects of Supply Chain Management and secondly, to demonstrate to local leaders the value that professional societies and benchmarking discussions provide in growing a business. This will be an intimate setting, with attendance limited to the first 80 people who RSVP. We are pleased to announce that Tom Krupka will moderate the meeting. Tom was the National President of APICS in 2005 and the Chairman of the APICS National Board of Directors in 2009. He has earned international recognition in Supply Chain Management.

Off-shoring! On-shoring! What is the "true" cost of doing business on a global scale?

Come join us for an in-depth look at the "landed cost" of sourcing and supplying product throughout our world. Companies are just beginning to evaluate the true cost and the non-value added aspects of tremendously long, and many times slow and inflexible, supply chains. For years, executives looked at the Unit Price of each component without incorporating all the economic costs of sourcing or producing a good. It's time to evaluate manufacturing in the USA as a cost effective location. We provide logic for US based manufacturing.

The panel will discuss a range of topics including:

- Has the trend towards globalization helped or hurt national economics?
- What has the impact been on worker income and on firm profits?
- How to mitigate the risks like volcanoes, union work stoppages, and political unrest.
- What are the “real” travel costs - both financial and personal.
- How does international travel create a personnel burden and opportunity costs for individual employees.
- Engineering costs - if design or product development is 30 hours away from mfg. how does this disrupt interaction between the departments.
- Social costs - moral, foreign language difficulties, meetings at 3:00 am or 11:00 pm.
- Financial costs - what is the cost to expedite freight around the world? Does this drop down to the product cost, or does it fall under logistics?

Panel Members:

Mark Fendley - Director of Continuous Improvement at BMW

Sammy Riddle – CEO of M33 Integrated

Mr. Steve Hanvey, President of our TechWorks Division of Ranger Aerospace

Will Franks – Vice President of Reliable Automatic Sprinkler

Dee Kivett - CEO & President at NextGen Supply Chain Integrators

Mercedes Bartow – CEO of 370 Consulting Group, LLC

Doug Kim – Intellectual Property Attorney with McNair Law Firm

When: February 24th, 2011, 2:00 pm until 6:30 PM

Where: Thornblade Country Club, 1275 Thornblade Boulevard Greer, SC 29650

Cost : \$35 per person

RSVP on the APICS website : [www.apics-sc.org](http://www.apics-sc.org) (sign up under Calendar of Events, then Seminars)

Panel discussion starts at 2:00 sharp. 5:00 to 6:30 networking with free adult beverages and appetizers

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### **News from National**

The Service Quality Division has updated their Powerpoint presentation about the division and what it has to offer. We feel that this material provides valuable information for all ASQ members regardless of the industry in which they work. Please follow this link to the SQD Power Point. <http://asq.org/service/about/index.html>

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Thanks,

Adam Caldwell, ASQ SSBB  
Secretary, Palmetto ASQ