

Quality Healthcare System and The Consumer Perspective

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Healthcare is front and center in today's news. The healthcare system monitors quality indicators as required by regulatory agencies, problem prone processes and the consumer needs to be aware of how to be their own safety advocate when they are a patient or accompany a patient in the hospital setting

Sharon Bartelt has 30 years experience as an RN in the Healthcare System. In Sharon's tenure she has served in various leadership roles. She has served in the Cardiac/Heart Transplant Unit for 13 years. Was Manager of Staff Development at Hackley Hospital, Muskegon, MI for 2 years: Sharon has Managed Regulatory Readiness at Spartanburg Regional Healthcare System Spartanburg for the last 13 years.

In this role she is responsible for the facilitation and implementation of process improvement related to quality, efficiency of services, and regulatory compliance

Sharon is also responsible for all clinical regulatory standards and process improvements related to clinical regulatory standards